

## **AMO Impartiality and Confidentiality Policy Statement**

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A.M.O SAUDITA ISLAMICA CERTIFICADORA HALAL LTDA.

AMO CB shall conduct all its operations in a competent and impartial manner in order to give confidence to all interested parties in regards to its certification activities and its staff understands the importance of impartiality & Confidentiality and potential conflicts of interest in carrying out its certification activities.

AMO and its personnel is committed to the IMPARTIALITY, CONFIDENTIALITY, INTEGRITY, LOYALTY and HONESTY and doesn't allow commercial, financial, Personal interests and potential conflicts of interest in carrying out its certification activities or other pressures to compromise impartiality and confidentiality.

AMO top management and its personnel is committed to the maintain, development and implementation of the AMO MANAGEMENT SYSTEM, PROCESSES, procedure, operations ,exhibits and forms and its effectiveness in achieving consistent fulfilment of GAC STANDARDS, PUBLICATIONS, REGULATIONS and International Standards.

AMO top management and its personnel is committed to adherence to the REQUIREMENTS OF HALAL IN THE ISLAMIC SHARIA'H, and dealing with the utmost respect and strict adherence when applying the requirements related to the teachings of our tolerant Islamic Sharia'h.

AMO top management and its personnel is responsible through legally enforceable commitments for confidentiality and the management of all information obtained or created during the performance of certification activities.

When the AMO CB required by law or authorized by contractual arrangements to release confidential information, the lab will notify the customer, unless prohibited by law. Any Information about the customer obtained from our sources other than the customer must be confidential between the customer and AMO CB, the provider of this information must be confidential to us and ensuring that information used in an ethical and responsible manner.

AMO CB staff conducts risk assessment annually to ensure impartiality and identify potential conflicts of interest relating to its certification activities or pose a threat to impartiality **Threats to impartiality include, but are not limited to, the following:** 

- Threats that prevent a certification body or its personnel from acting objectively due to fear of a customer or other interested party.
- Integrity threats arising from the lack of ethics and halal code of conduct
- Competence threats that arise from lack of competency
- Self-interest threats that arise from persons acting in their personal interests for self-benefit
- Subjectivity threats that arise when bias or subjectivity overrules objective evidence
- Familiarity threats that arise from a relationship that clouds objectivity
- Intimidation threats arising from internal or external intimidations
- Financial threats arising from revenue sources
- Discrimination threats arising from any discriminatory behaviors
- Risk approach threats arising from neglecting a continuous risk assessment and failure to implement related preventive and corrective actions.
- The source of revenue for a certification body can be a threat to impartiality.
- AMO Management is committed to ensure that all activities are carried out impartially in compliance with the relevant requirements. It is committed to:
  - Ensure that Certificates are only issued following a review by an independent authorized and impartial decision committee competent.
  - Ensure That AMO does not offer halal system consultancy or any other form of consultancy to companies or individuals.
  - Analyses, evaluate, treat, monitor and document the identified risks and demonstrate how to eliminate or minimize such risks to the impartiality.
  - Provide internal and external staff the knowledge required to operate in accordance with impartiality and ask its staff to sign a commitment to promptly reveal any situation that may constitute a conflict of interest.
  - take action to respond to any threats to its impartiality arising from the actions of other persons, bodies or organizations;
  - Provide awareness to safeguard the impartiality of AMO, which ensures a balanced representation of the relevant interested parties, without the prevalence of individual interests.

Created by: Reviewed by: Approved by: Valid as of: June 2023

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